

TDLR At A Glance

28 STATUTES WITH 149 LICENSE TYPES

Business and Occupations

Combative Sports
For-Profit Legal Services
Identify Recovery Service Providers
Licensed Breeders
Loss Damage Waivers
Polygraph Examiners
Service Contract Providers
Staff Leasing Services
Temporary Common Worker Employers
Towing Companies
Used Automotive Parts Recyclers
Vehicle Protection Product Warrantors
Vehicle Storage Facilities

Natural Resources

Water Well Drillers
Water Well Pump Installers
Weather Modification

Building and Mechanical

Air Conditioning and Refrigeration
Architectural Barriers
Boiler Safety
Electrical Safety
Elevators, Escalators & Related Equipment
Industrialized Housing and Buildings

Professional

Auctioneers
Barbering
Cosmetology
Licensed Court Interpreters
Property Tax Consultants
Property Tax Professionals

KEY STATISTICS – FY 2011

Licensing

- Total Licensee Population **641,194**
- Individual Licensees **420,220**
- Business & Facility Licensees **220,974**

Compliance

- Inspections Completed **116,647**

Customer Service

- Telephone Calls Received **296,616**

Enforcement

- Complaints Resolved **13,123**

KEY ACCOMPLISHMENTS

Web Outreach

- Email Notification Subscribers – **588,776**
- Facebook Friends – **7,791 (2nd Highest for Texas Agencies)**
- Twitter Followers – **619**
- Total Web Visitors – **1,456,860**

Online Services

- Percent of Licenses Renewed Online – **91.5%**
- Total Document Downloads – **1,609,927**
- Amount of Administrative Penalties Paid Online – **\$39,844**
- Commission and Advisory Board Meetings on Real Audio – **31**

Agency Awards

- 2011 Progress Level Award for Performance Excellence, Quality Texas Foundation
- 2010 Top Midsize Employer in Austin, Austin American-Statesman Top Workplace
- 2010 State Charitable Campaign Award for Highest Participation of State Agencies Between 201 – 400 Employees

Combative Sports Mega Event

The first Combative Sports Mega Event since the 82nd Legislature authorized the Combative Sports Regulation Rider will take place on October 8, 2011 at the George R. Brown Convention Center in Houston, Texas.

82nd Legislative Bill Implementation Update

BILL	PROGRAM	PIT ¹ / TEAM FORMED	RULES DRAFTED	ADVISORY BOARD MEETING	COMMISSION MEETING	PUBLIC COMMENT PERIOD	TARGET IMPLEMENTATION DATE ²
SB 1169	Service Contract Providers/ Identity Recovery Service	✓	✓	N/A	1/23/2012 – 1/27/2012	11/18/2011 – 12/19/2011	3/1/2012
SB 1170	Barber and Cosmetology	✓	✓	9/19/2011	1/23/2012 – 1/27/2012	11/25/2011 – 12/25/2011	3/1/2012
SB 1630	Electricians (Appliance Installers, Pool Related Devices)	✓	✓	11/14/2011 – 11/18/2011	12/5/2011 – 12/9/2011	10/7/2011 – 11/7/2011	3/1/2012
SB 1733	Military Spouses Licensing	✓	✓	N/A	9/28/2011	8/19/2011 – 9/19/2011	10/20/2011
HB 1179	Property Tax Professionals	✓	✓	11/8/2011 – 11/10/2011	1/23/2012 – 1/27/2012	9/9/2011 – 10- 9/2011	3/1/2012
HB 1451	Licensed Breeders	✓	✓	11/14/2011 – 11/18/2011	2/27/2012 – 3/3/2012	1/20/2012 – 2/20/2012	4/1/2012
HB 1625	Electricians (Sign Apprentice)	✓	✓	11/14/2011 – 11/18/2011	12/5/2011 – 12/9/2011	10/7/2011 – 11/7/2011	9/1/2012
HB 2519	Auctioneers (Motor Vehicle Auctions	✓	✓	N/A	N/A	N/A	9/1/2011
HB 2643	Air Conditioning and Refrigeration	✓	✓	11/9/2011	1/23/2012 – 1/27/2012	11/25/2011 – 12/25/2011	3/1/2012
HB 2643	Elevators	✓	✓	2/13/2012 – 2/17/2012	05/1/2012 – 05/4/2012	3/9/2012 – 4/9/2012	6/1/2012
HB 3287	Late Renewals by TDLR	✓	✓	N/A	10/27/2011 – 10/31/2011	8/26/2011 – 9/26/2011	10/20/2011
HB 3510	Towing, Storage and Booting	✓	✓	9/28/2011	12/5/2011 – 12/9/2011	10/20/2011 – 11/20/2011	1/1/2012
HB 4445	Licensed Court Interpreters	✓	✓	8/29/2011	9/28/2011	7/8/2011 – 8/8/2011	10/20/2011

¹PIT (Program Implementation Team) – Cross functional team comprised of employees from all different divisions and all levels of the organization to assist in the development and implementation of bills.

²This date is when all forms, rules, computer programming, fee changes, and Frequently Asked Questions are available to the public.

FY 2012 License Fee Reductions

LICENSE TYPES	CURRENT FEE	NEW FEE	FEE REDUCTION	PROJECTED SAVINGS
Barber School Permit Renewal	\$300	\$200	\$100	\$2,200
Barber Class A Original	\$70	\$60	\$10	\$7,690
Barber Class A Renewal	\$70	\$60	\$10	\$57,920
Barber Technician Original	\$40	\$30	\$10	\$0
Barber Technician Renewal	\$40	\$30	\$10	\$110
Barber Manicurist Original	\$40	\$30	\$10	\$80
Barber Manicurist Renewal	\$40	\$30	\$10	\$1,580
Barber Hair Weaving Original	\$53	\$43	\$10	\$10
Barber Hair Weaving Renewal	\$53	\$43	\$10	\$0
Barber Hair Braiding Original	\$53	\$43	\$10	\$600
Barber Hair Braiding Renewal	\$53	\$43	\$10	\$240
Legal Service Sales Representative Original	\$30	\$20	\$10	\$59,480
Legal Service Sales Representative Renewal	\$30	\$20	\$10	\$56,670
Polygraph Examiner Original	\$500	\$400	\$100	\$800
Polygraph Examiner Renewal	\$450	\$350	\$100	\$26,400
Polygraph Intern Original	\$150	\$50	\$100	\$1,100
Polygraph Intern Renewal	\$75	\$50	\$25	\$175
TOTALS			\$545	\$215,055

TDLR STATUTES AND LICENSE TYPES

The 28 statutes are in bold font and the corresponding license types are listed below.

Air Conditioning & Refrigeration Contractors

1. Air Conditioning Contractor
2. Registered AC Technician
3. Certified AC Technician
4. Registration to Purchase Freon Products

Architectural Barriers

5. Registered Accessibility Specialist
6. Project Registration

Auctioneers

7. Auctioneer
8. Associate Auctioneer

Barbers

9. Class A Barber Certificate
10. Manicurist License
11. Barber Technician License
12. Barber Technician/Manicurist
13. Barber Technician/Hair Weaving
14. Class A Barber Instructor
15. Barber Manicurist Instructor
16. Barber Technician Instructor
17. Barber Hair Weaving Instructor
18. Barber Technician/Manicurist Instructor
19. Barber Technician/Hair Weaving Instructor
20. Barber Student
21. Barber Shampoo Apprentice
22. Provisional License
23. Registered Exam Proctor
24. Hair Weaving Specialist
25. Hair Braiding Specialist
26. Barber Shop
27. Manicurist Shop Specialty Shop
28. Dual Shop
29. Mobile Salon
30. Hair Weaving Specialty Shop
31. Hair Braiding Specialty Shop
32. Barber School Permit
33. Barber Booth Rental

Boilers

34. Boiler Inspector
35. Boiler Equipment

Combative Sports

36. Contestant
37. Judge
38. Manager
39. Matchmaker
40. Promoter
41. Referee
42. Second
43. Timekeeper
44. Ringside Physician
45. Amateur Combative Sports Association
46. Event Coordinator

Cosmetology

47. Operator
48. Manicurist Specialist
49. Esthetician Specialist
50. Manicure/Esthetician Specialist
51. Hair Weaver Specialist
52. Hair Braider Specialist
53. Shampoo Specialist
54. Eyelash Extension Specialist
55. Wig Specialist Certificate
56. Shampoo Apprentice
57. Operator Instructor
58. Manicure Instructor
59. Esthetician Instructor
60. Wig Instructor
61. Cosmetology Student
62. Provisional License
63. Registered Exam Proctor
64. Private Beauty Culture School
65. Vocational College Beauty School
66. Junior College Beauty School
67. Beauty Salon
68. Manicuring Salon
69. Esthetician Specialty Salon
70. Esthetician/Manicure Salon
71. Hair Weaving Specialty Salon
72. Hair Braiding Specialty Salon
73. Wig Salon
74. Mobile Salon
75. Dual Salon
76. Temporary Salon
77. Temporary Dual Salon
78. Booth Rental

Licensed Breeders

79. Licensed Breeder
80. 3rd Party Inspector

Electricians

81. Master Electrician
82. Master Sign Electrician
83. Journeyman Electrician
84. Journeyman Sign Electrician
85. Residential Wireman
86. Maintenance Electrician
87. Electrical Apprentice
88. Electrical Sign Apprentice
89. Residential Appliance Installer
90. Electrical Contractor
91. Electrical Sign Contractor
92. Residential Appliance Contractor

Elevators, Escalators & Related Equipment

93. Elevator Inspector
94. Elevator Equipment
95. Elevator Contractor

Identity Recovery Service Providers

96. Identity Recovery Service Provider
97. Identity Recovery Service Administrator

Industrialized Housing and Buildings

98. Manufacturer
99. Builder
100. 3rd Party Inspector
101. Authorized Inspection Agency
102. Design Review Agency
103. Permit

Legal Service Contracts

104. Legal Service Contract Companies
105. Legal Service Contract Salespersons
106. Legal Service Contract Administrators

Licensed Court Interpreters

107. Licensed Court Interpreter Master
108. Licensed Court Interpreter Basic

Loss Damage Waivers

109. Loss Damage Waiver Contracts

Polygraph Examiners

110. Polygraph Examiner
111. Polygraph Examiner Intern

Property Tax Consultants

112. Sr. Property Tax Consultant
113. Property Tax Consultant
114. PTC-Real Property Only

Property Tax Professionals

115. Assessor/Collector
116. Appraiser
117. Collector

Service Contract Providers

118. Service Contract Provider
119. Service Contract Administrator

Staff Leasing Services

120. Staff Leasing Services Company
121. Staff Leasing Limited License

Temporary Common Workers

122. Temporary Common Worker Employer

Tow Trucks

123. Tow Truck Company
124. Incident Management Tow Truck
125. Consent Tow Truck
126. Private Property Tow Truck
127. Incident Management Tow Truck Operator
128. Consent Tow Truck Operator
129. Private Property Tow Truck Operator

130. Dual IM Tow Operator/VSF Employee
131. Dual CT Tow Operator/VSF Employee
132. Dual PP Tow Operator/VSF Employee
133. Training License
134. Vehicle Booting Company
135. Vehicle Booting Operator

Used Automotive Parts Recyclers

136. Used Automotive Parts Recycler
137. Used Automotive Parts Employee

Vehicle Protection Product Warrantors

138. Vehicle Protection Products

Vehicle Storage Facilities

139. Vehicle Storage Facilities
140. Vehicle Storage Facility Employees
141. Dual IM Tow Operator/VSF Employee
142. Dual CT Tow Operator/VSF Employee
143. Dual PP Tow Operator/VSF Employee

Water Well Drillers and Pump Installers

144. Water Well Driller
145. Water Well Driller Apprentice

Water Well Drillers and Pump Installers

146. Pump Installer
147. Pump Installer Apprentice

Weather Modification Law

148. Weather Modification License
149. Weather Modification Permit